

# Refund/Return Policy



Refund/Return Policy – RyseUP Rehab Limited Liability Company (“RyseUP Rehab”)

## **Online Payments on Your Account:**

At RyseUP Rehab, we strive to provide you with the most secure and convenient payment options on your account. Should you have any questions in regards to a payment or your final balance, you are welcome to contact us and provide detailed information to support what you believe to be your financial responsibility and our accounts and administration division will work with you to help ensure an accurate final balance to help close out the financial aspects of your account. You can reach our accounts and administration division by:

- Calling us at: 385-314-3411
- Emailing us at: [support@ryseuprehab.com](mailto:support@ryseuprehab.com)

Refund/Return Policy on Services: All sales on services provided are final. This includes package deals for discounted services. All packaged/discounted treatment plans are final and visits on account expire 6 months after purchase. If a package needs to be unwound for an emergency case, each visit provided during the time of the package will be billed at our normal 1 visit per rate. The difference between the total package price and the sum of the visits at our 1 visit per rate will be refunded. A case being deemed an emergency is at the discretion of our management team.

Thank you, we look forward to serving you, helping you achieve *Movement Without Pain™* and getting your life back.